

# Service Agreement

**HEALTH CONDITIONS:** I UNDERSTAND THAT IT'S NECESSARY FOR ME TO INFORM THE GROOMER IF MY PET HAS ANY HEALTH CONDITIONS OR STRESS-RELATED ISSUES PRIOR TO GROOMING

**VACCINATIONS:** I UNDERSTAND ALL PET(S) MUST BE CURRENT ON ALL VACCINATIONS. OFFICIAL UPDATED VACCINATION RECORDS ARE REQUESTED FOR EACH PET. (DOGS - RABIES, DHPP & BORDETELLA).

**EMERGENCIES:** I AUTHORIZE THE GROOMER TO ACT AS MY AGENT IN THE EVENT OF EMERGENCY VETERINARY SERVICES (AT MY EXPENSE). I UNDERSTAND THAT ALL ATTEMPTS WILL BE MADE TO CONTACT ME IN THE EVENT OF AN EMERGENCY.

**MATTED COAT:** ALLOWING A PET COAT TO GET MATTED IS NOT ONLY UNCOMFORTABLE FOR YOUR PET BUT ALSO DANGEROUS TO YOUR PETS HEALTH. I UNDERSTAND THAT THE GROOMER MAY HAVE TO SHAVE THE MATS OUT. I ALSO UNDERSTAND THAT THERE WILL BE AN ADDITIONAL FEE ADDED ONTO THE REGULAR GROOMING PRICE IF MY PETS COAT IS MATTED. I AM AWARE THAT NEGLECT OF MY PETS COAT CAN CAUSE FOR PROBLEMS AFTER GROOMING/SHAVE DOWN SUCH AS CLIPPERS/BRUSH IRRITATION OR ITCHINESS.

**MISSED APPOINTMENTS:** IF THERE WAS NO GIVEN NOTICE FOR A MISSED APPOINTMENT, THE CLIENT MAY THEN BE REQUIRED TO PRE-PAY PRIOR TO SCHEDULING ANY FUTURE APPOINTMENTS. I ALSO UNDERSTAND THAT IF I CANCEL THE APPOINTMENT IN LESS THAN 24 HOURS, THERE WILL BE A \$50 CANCELLATION CHARGE.

**RETURNED CHECK:** CHECKS THAT ARE RETURNED ARE SUBJECT TO A \$35 SERVICE FEE.

**PHOTOGRAPHS:** OCCASIONALLY WE TAKE PHOTOS OF OUR CLIENT'S PETS FOR THE CLIENT'S FILES, THE COMPANY WEBSITE, AND FOR OUR SOCIAL MEDIA PAGES.

\_\_\_\_\_ I AUTHORIZE THIS GROOMING ESTABLISHMENT  
TO TAKE PHOTOS OF MY PET.

\_\_\_\_\_  
I, THE UNDERSIGNED, HAVE READ, UNDERSTAND & AGREE TO THE ABOVE POLICIES FOR THE GROOMING OF MY PET AT PAWLOR FUR DOGS

\_\_\_\_\_  
NAME OF PET(S)

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE

# Information Form

## OWNER INFORMATION

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OWNER FIRST & LAST NAME | SPOUSE/AGENT FIRST & LAST NAME

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ADDRESS | EMAIL

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CELL NUMBER | WORK NUMBER | SPOUSE/AGENT NUMBER

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OTHER PEOPLE ALLOWED TO PICK UP YOUR PET? | IF YES, NAME OF PERSON

YES  NO

## EMERGENCY CONTACTS

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EMERGENCY PERSONS NAME | RELATIONSHIP | CELL NUMBER

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VETERINARIAN CLINIC NAME | CLINIC PHONE NUMBER

---

CLINIC ADDRESS | CITY | ZIP

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DO YOU HAVE PET INSURANCE? | IF YES, INSURANCE NAME & POLICY NUMBER

YES  NO

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 **PET INFORMATION**

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PET NAME | AGE | BREED | COLOR/MARKING

---

WEIGHT | SEX | SPAYED/NEUTERED

FEMALE  MALE  YES  NO

---

VACCINATIONS

DHPP  RABIES  BORDETELLA Exp. \_\_\_\_\_

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SPECIAL TEMPERAMENT

FRIENDLY  REACTIVE  AGGRESSIVE

---

GROOMING STYLE PREFERENCE?

---

WHEN BEING GROOMED, MY PET DISLIKES:

---

ANY SENSITIVE AREAS?

---

ARE THEY OK TO HAVE TREATS ?

YES  NO

---

ANY FOOD ALLERGIES?

---

ADDITIONAL INFORMATION SUCH AS HEALTH CONDITIONS, ETC:

 **PET #2**

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PET NAME | AGE | BREED | COLOR/MARKING

---

WEIGHT | SEX | SPAYED/NEUTERED

FEMALE  MALE  YES  NO

---

VACCINATIONS

DHPP  RABIES  BORDETELLA Exp. \_\_\_\_\_

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SPECIAL TEMPERAMENT

FRIENDLY  REACTIVE  AGGRESSIVE

---

GROOMING STYLE PREFERENCE?

---

WHEN BEING GROOMED MY PET DISLIKES:

---

ANY SENSITIVE AREAS?

---

ARE THEY OK TO HAVE TREATS ?

YES  NO

---

ANY FOOD ALLERGIES?

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ADDITIONAL INFORMATION SUCH AS PETS HEALTH CONDITIONS, ETC:

 **PET #3**

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PET NAME | AGE | BREED | COLOR/MARKING

---

WEIGHT | SEX | SPAYED/NEUTERED

FEMALE  MALE  YES  NO

---

VACCINATIONS

DHPP  RABIES  BORDETELLA Exp. \_\_\_\_\_

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SPECIAL TEMPERAMENT

FRIENDLY  REACTIVE  AGGRESSIVE

---

GROOMING STYLE PREFERENCE?

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WHEN BEING GROOMED, MY PET DISLIKES:

---

ANY SENSITIVE AREAS?

---

ARE THEY OK TO HAVE TREATS?

YES  NO

---

ANY FOOD ALLERGIES?

---

ADDITIONAL INFORMATION SUCH AS PETS HEALTH CONDITIONS, ETC:



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PET NAME

| AGE

| BREED

| COLOR/MARKING

---

WEIGHT

| SEX

| SPAYED/NEUTERED

FEMALE

MALE

YES

NO

---

VACCINATIONS

DHPP

RABIES

BORDETELLA

Exp. \_\_\_\_\_

---

SPECIAL TEMPERAMENT

FRIENDLY

REACTIVE

AGGRESSIVE

---

GROOMING STYLE PREFERENCE?

---

WHEN BEING GROOMED, MY PET DISLIKES:

---

ANY SENSITIVE AREAS?

---

ARE THEY OK TO HAVE TREATS ?

YES

NO

---

ANY FOOD ALLERGIES?

---

ADDITIONAL INFORMATION SUCH AS PETS HEALTH CONDITIONS, ETC:

 **PET #5**

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PET NAME | AGE | BREED | COLOR/MARKING

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WEIGHT | SEX | SPAYED/NEUTERED

FEMALE  MALE  YES  NO

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VACCINATIONS

DHPP  RABIES  BORDETELLA Exp. \_\_\_\_\_

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SPECIAL TEMPERAMENT

FRIENDLY  REACTIVE  AGGRESSIVE

---

GROOMING STYLE PREFERENCE?

---

WHEN BEING GROOMED, MY PET DISLIKES:

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ANY SENSITIVE AREAS?

---

ARE THEY OK TO HAVE TREATS?

YES  NO

---

ANY FOOD ALLERGIES?

---

ADDITIONAL INFORMATION SUCH AS PETS HEALTH CONDITIONS, ETC: